

Payments to be made to:
AliCats Cattery
Sort code: 60-02-60
Account number: 10352201

AliCats Cattery booking form

For bookings please complete this form and return to info@alicatslondon.co.uk. Please do not send any payments until your booking form has been reviewed and availability is confirmed.

AliCats Cattery, 8 Tenby Gardens, Northolt, UB5 4DH

info@alicatslondon.co.uk

07405 961 538

alicatslondon.co.uk

Open Monday – Saturday by appointment only (Drop offs 4pm-6pm) and (Collections 10am-12pm)

If arriving by car, please park on the driveway as we are located within a residents-only controlled parking zone.

	Arrival date	Departure date
	Preferred drop off time 4:00pm ☐ 4:30pm ☐ 5:00pm ☐ 5:30pm ☐	Preferred collection time 10:00am ☐ 10:30am ☐ 11:00am ☐ 11:30am ☐

Owner details	Emergency contact
Name	Name
Address	Address
Telephone number	Telephone number
Email address	Email address
Number of cats 1 ☐ 2 ☐ (please complete an additional booking form if boarding more than two cats)	
Cat 1	Cat 2 (sharing)
Name	Name
Age	Age
Gender M ☐ F ☐	Gender M ☐ F ☐
Breed/colour	Breed/colour
Spayed/neutered* Yes ☐ No ☐	Spayed/neutered* Yes ☐ No ☐
Microchip number	Microchip number
Last vaccinated**	Last vaccinated**
Last flea/worm treatment	Last flea/worm treatment

Veterinary surgery**Known medical issues* / insurance provider**

**Please download and fill out a medical form if applicable*

***Cats will not be accepted without a vaccination certificate covering the dates of boarding**

Please choose from the food options we stock. Owners are welcome to provide their own food. Regrettably, we are unable to offer a discount in this case. Alternatives may be arranged with advance notice and may incur an additional charge.

Wet food		
	Gravy	Jelly
Whiskas	☐	☐
Felix	☐	☐
Sheba	☐	☐
Gourmet	☐	☐
Other* (owner to provide)	☐	

Dry food	
Whiskas	☐
Purina One	☐
Go Cat	☐
Other* (owner to provide)	☐

Treats	
Dreamies	☐
Felix	☐
Lick e Lix	☐
Cat sticks	☐
Thrive/freeze dried chicken	☐

If providing your own food, please specify below what food you are bringing and the quantities per day:

Additional notes:

Terms and conditions

Please note: The following is a compressed summary of our Terms & Conditions for ease of reference. By signing and submitting this booking form, you confirm that you have read and agree to AliCats full Terms & Conditions, which can be read in full at www.alicatslondon.co.uk/prices-terms.

A **20% deposit**, paid by bank transfer to the account at the top of this form, secures your booking. The remaining balance can be paid by **bank transfer up to 48 hours before arrival** or **in cash at drop-off** and must be paid in full before your cat is left in our care. The price covers **all days or part thereof**, including drop-off and collection days. **Prices are fixed; failure to pay may result in cancellation or refusal of entry.**

Cancellation policy:

More than 30 days before arrival: Full refund of your deposit.

14–30 days before arrival: Deposit is non-refundable.

Less than 14 days before arrival: Full boarding fee is payable.

Drop-off slots: **4:00 pm – 6:00 pm**, Collection slots: **10:00 am – 12:00 pm** (Monday–Saturday). AliCats is **closed on Sundays**.

We operate strictly by appointment only.

Arriving on time is essential; late arrivals may be asked to wait for the next available slot.

Cats must be between 6 months and 15 **years old** . Cats must be safely handleable and suitable for a boarding environment. Owners must disclose any history of **toileting outside the litter tray, spraying, or other marking behaviours**. Cats with behaviours that may cause stress to other cats may not be accepted.

Cats must have a **current vaccination certificate** covering the full duration of their stay. Owners should provide a photo or copy at the time of booking and bring the original on the day of drop-off. Required vaccinations:

Feline panleukopenia (feline parvovirus / feline infectious enteritis), Feline herpesvirus, and Feline calicivirus.

Cats must be free from external parasites. If parasites are detected on arrival, boarding will be refused; during the stay, treatment will be applied with written consent from the owner or emergency contact, or the cat may need to be collected.

Cats must arrive and leave in a **secure, purpose-designed carrier**. Cats **cannot be brought on harnesses, in other boxes, or carried in arms**. Only **solid (hard) carriers** may remain in the pen; **fabric or soft carriers must be taken home**. Carriers should be lined with a disposable liner; AliCats can provide one if needed. If a cat soils its carrier on arrival, owners may be asked to **assist with the initial clean-up to minimise stress to the cat — all supplies will be provided**. **All collars must be removed prior to boarding**.

Owners may provide **one small blanket** (max 180 cm × 120 cm) and a **couple of safe toys** only. **No beds, duvets, large blankets, scratchers, food bowls, litter trays, personal clothing items (e.g., worn socks), or other objects** are allowed. Toys must be safe: no string, small or broken parts, or items not designed as toys. Heavily soiled items cannot be washed and will be disposed of. AliCats provides bedding and toys to help cats feel at home. Please inform us in advance of any additional requests or special needs.

Only cats from the **same household** may share a unit. If two cats are sharing, **please use one booking form**. If two cats require separate units, **submit a separate booking form for each cat**. Cats sharing a unit may be separated if deemed in their best interest. Any additional cost for separate units must be paid at collection. AliCats carries insurance for incidents arising from our operations, covering liability in unexpected situations. Existing medical conditions are **not covered**.

Cats requiring regular medication may be accepted at AliCats discretion. Certain medications, including injections and some transdermal types, cannot be administered.

If a cat becomes unwell, the usual veterinarian will be contacted where possible. In emergencies, veterinary treatment may be sought without prior consent if deemed necessary. Veterinary fees incurred during boarding must be reimbursed by the owner.

AliCats does **not offer daily updates**. Updates are usually sent **twice weekly** via WhatsApp. To receive updates, please send us a message on the day of drop-off from the number you want us to use.

If a cat is not collected at the end of boarding and the owner cannot be contacted, AliCats may deem the cat abandoned and take appropriate steps to ensure welfare, including rehoming if necessary.

AliCats may share photos or videos of boarding cats on our website or social media platforms, **unless the owner specifically requests otherwise**.

By signing below, I confirm that I have read and understood this summary and agree to AliCats full Terms & Conditions.

Signed:

Date: